

## DEPARTMENT OF STATE

Bureau of Professional and Occupational Affairs  
Complaints Against Licensed Professionals  
1-800-822-2113 [pa.gov/agencies/dos](http://pa.gov/agencies/dos)

Charitable Organizations Hotline  
1-800-732-0999 [pa.gov/agencies/dos](http://pa.gov/agencies/dos)

## TRANSPORTATION

PennDOT Pothole/Road Maintenance  
1-800-FIX-ROAD (349-7623)

PA Turnpike  
1-800-331-3414 [www.paturnpike.com](http://www.paturnpike.com)

PennDOT Driver & Vehicle Services  
Customer Care Center  
Commercial Drivers License (CDL)  
Photo Driver License Centers  
1-800-932-4600 [pa.gov/agencies/dmv](http://pa.gov/agencies/dmv)

## TRAVEL

PA Travel Bureau - Available 24/7  
1-800-VISITPA (847-4872)  
[www.visitpa.com](http://www.visitpa.com)

PA Capitol Tours  
1-800-TOUR-N-PA (868-7672)  
[www.pacapitol.com](http://www.pacapitol.com)

## DEPARTMENT OF THE TREASURY

Unclaimed Property  
1-800-222-2046 [www.patreasury.gov](http://www.patreasury.gov)

## DEPARTMENT OF REVENUE

PA Department of Revenue Fact  
& Information Line  
1-888-PATAXES (728-2937)  
[pa.gov/agencies/revenue](http://pa.gov/agencies/revenue)

## MILITARY AND VETERANS AFFAIRS

PA Department of Military & Veterans Affairs  
1-800-54-PA-VET (547-2838)  
[pa.gov/agencies/dmva](http://pa.gov/agencies/dmva)

PA Military Family Relief  
Assistance Fund Program  
1-866-292-7201  
[pa.gov/agencies/dmva](http://pa.gov/agencies/dmva)

PA Army National Guard Recruiting  
1-800-GO-GUARD (464-8273)

PA Air National Guard Recruiting  
1-800-TO-GO-ANG (864-6264)

## HOMEOWNERS

Homeowners Emergency Mortgage  
Assistance Program (HEMAP)  
1-800-342-2397 [www.phfa.org](http://www.phfa.org)

Excavation Permission – PA One-Call System  
(Organization notifies member utilities when  
someone is about to excavate)  
8-1-1 or 1-800-242-1776 [www.pa1call.org](http://www.pa1call.org)

## EDUCATION

PA Department of Education  
717-783-6788 [pa.gov/agencies/education](http://pa.gov/agencies/education)

PA Higher Ed. Assistance Agency (PHEAA)  
1-800-443-0646  
American Education Services (AES)  
1-800-233-0557  
[www.PHEAA.org/www.aessuccess.org](http://www.PHEAA.org/www.aessuccess.org)

College Savings Plan (PA529)  
1-800-440-4000 [www.pa529.com](http://www.pa529.com)

## EMERGENCY MANAGEMENT

PA Emergency Management Agency (PEMA)  
1-800-424-7362  
[pa.gov/agencies/pema](http://pa.gov/agencies/pema)

Office of the State Fire Commissioner  
1-800-670-3473  
[pa.gov/agencies/osfc](http://pa.gov/agencies/osfc)

U.S. Disaster Aid Hotline (FEMA)  
1-800-621-FEMA (3362) [www.fema.gov](http://www.fema.gov)

US Nuclear Regulatory Commission (NRC)  
1-800-368-5642 [www.nrc.gov](http://www.nrc.gov)

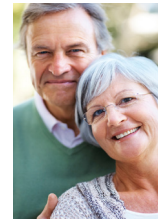


State Representative  
**SHERYL M. DELOZIER**  
Caucus Administrator  
88th Legislative District  
[RepDeLozier.com](http://RepDeLozier.com)

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RPD-9/25-AZ

# CONSUMER HOTLINE DIRECTORY



*A List of Helpful Statewide  
Telephone Numbers and Websites  
for Pennsylvania Consumers*

*This is a list of helpful statewide  
telephone numbers and websites for  
Pennsylvania Consumers. Please be  
aware that phone numbers and  
websites may change at any time.*

## AGRICULTURE

PA Department of Agriculture  
717-787-4737 [pa.gov/agencies/pda](http://pa.gov/agencies/pda)

PA Farm Show Information  
717-787-5373  
[pa.gov/agencies/farmshow](http://pa.gov/agencies/farmshow)

## BUSINESS DEVELOPMENT

PA Department of Community  
& Economic Development  
1-866-466-3972 [dced.pa.gov](http://dced.pa.gov)

PA Business One-Stop Shop  
1-833-722-6778 [business.pa.gov](http://business.pa.gov)

PA Department of Banking  
1-800-PABANKS (722-2657)  
[pa.gov/agencies/dobs](http://pa.gov/agencies/dobs)

## ENVIRONMENTAL PROTECTION

Environmental Emergency Hotline (Statewide)  
1-800-541-2050 [pa.gov/agencies/dep](http://pa.gov/agencies/dep)

PA Environmental Management  
Assistance Program  
1-877-ASKEMAP (275-3627) [askemap.org](http://askemap.org)

Radon Division Hotline  
1-800-237-2366 [pa.gov/agencies/dep](http://pa.gov/agencies/dep)

Recycle Hotline  
1-800-346-4242 [pa.gov/agencies/dep](http://pa.gov/agencies/dep)

## HEALTH

PA Department of Health  
1-877-PAHEALTH (724-3258)  
[pa.gov/agencies/health](http://pa.gov/agencies/health)

National Alliance on Mental Illness Keystone PA  
1-888-264-7972 or dial 988  
[namikeystonepa.org](http://namikeystonepa.org)

National Cancer Institute  
Cancer Information Service  
1-800-4-CANCER (422-6237) [cancer.gov](http://cancer.gov)

Centers for Disease Control & Prevention  
1-800-232-4636 [cdc.gov](http://cdc.gov)

Drug & Alcohol Programs  
1-800-662-HELP (4357) [pa.gov/agencies/ddap](http://pa.gov/agencies/ddap)

Medicare Information  
1-800-MEDICARE (633-4227) [medicare.gov](http://medicare.gov)

## INSURANCE

PA Insurance Department  
1-877-881-6388 [pa.gov/agencies/insurance](http://pa.gov/agencies/insurance)

Children's Health Insurance Program (CHIP)  
1-800-986-KIDS (5437)  
[pa.gov/agencies/dhs/resources/CHIP](http://pa.gov/agencies/dhs/resources/CHIP)

## PUBLIC SAFETY/CRIME

PA Attorney General's Office  
717-787-3391 [attorneygeneral.gov](http://attorneygeneral.gov)

Childline - Reporting Child Abuse  
1-800-932-0313 [pa.gov/agencies/dhs](http://pa.gov/agencies/dhs)

Child Predator Unit  
1-800-385-1044 [attorneygeneral.gov](http://attorneygeneral.gov)

Commission on Crime & Delinquency  
1-800-692-7292 [pa.gov/agencies/pccd](http://pa.gov/agencies/pccd)

Megan's Law (Registry of Sex Offenders)  
1-866-771-3170 [meganslaw.psp.pa.gov](http://meganslaw.psp.pa.gov)

PA State Police  
717-783-5599 [pa.gov/agencies/psp](http://pa.gov/agencies/psp)

PA Amber Alert Notifications  
717-346-5430  
[pa.gov/agencies/psp/programs/amber-alert](http://pa.gov/agencies/psp/programs/amber-alert)

Crime Stoppers  
1-800-4-PA-TIPS (472-8477)  
[pacrimestoppers.org](http://pacrimestoppers.org)

PA State Homeland Security Tipline  
1-888-292-1919  
[pa.gov/agencies/homelandsecurity](http://pa.gov/agencies/homelandsecurity)

PA Coalition Against Domestic Violence  
1-800-932-4632 [pcadv.org](http://pcadv.org)

PA Coalition Against Rape  
1-888-772-7227 [pcar.org](http://pcar.org)

## LABOR/UNEMPLOYMENT

PA Department of Labor & Industry  
717-787-5279 [pa.gov/agencies/dli](http://pa.gov/agencies/dli)

Unemployment Compensation Service Centers  
1-888-313-7284 [pa.gov/agencies/dli](http://pa.gov/agencies/dli)

## LIQUOR CONTROL BOARD

Bureau of Liquor Control Enforcement  
1-800-932-0602 [pa.gov/agencies/lcb](http://pa.gov/agencies/lcb)

## LOTTERY

PA Lottery Headquarters  
1-800-692-7481 [palottery.pa.gov](http://palottery.pa.gov)

## CONSUMER INFORMATION

PA Office of Consumer Advocate  
1-800-684-6560 [oca.pa.gov](http://oca.pa.gov)

US Consumer Product Safety  
Commission Hotline  
1-800-638-2772 [cpsc.gov](http://cpsc.gov)

PA Bureau of Consumer Protection Helpline  
1-800-441-2555 [attorneygeneral.gov](http://attorneygeneral.gov)

## PUBLIC UTILITY COMMISSION

Utility Customer Helpline  
1-800-692-7380 [puc.pa.gov](http://puc.pa.gov)

## HUMAN SERVICES

PA Department of Human Services  
1-877-395-8930 [pa.gov/agencies/dhs](http://pa.gov/agencies/dhs)

Statewide Adoption and  
Permanency Network (SWAN)  
1-800-585-SWAN (7926)  
[pa.gov/agencies/dhs/resources/adopt-pa-kids](http://pa.gov/agencies/dhs/resources/adopt-pa-kids)

Bureau of State Child Support Enforcement  
1-800-932-0211  
[pa.gov/agencies/dhs/departments-offices/oim-info/oim-bureau-child-support-enforcement](http://pa.gov/agencies/dhs/departments-offices/oim-info/oim-bureau-child-support-enforcement)

## RECREATION/SPORTSMEN

Bureau of State Parks / Reservations & Info  
1-888-PAPARKS (727-2757)  
[pa.gov/agencies/dcnr/programs-and-services/about/bureaus-and-offices/state-parks](http://pa.gov/agencies/dcnr/programs-and-services/about/bureaus-and-offices/state-parks)

Snowmobile Trail Conditions Hotline  
(Available day after deer season to April 1st)  
1-877-SNOMBLE (766-6253)  
[www.dcnr.pa.gov/recreation/whattodo/snowmobiling](http://www.dcnr.pa.gov/recreation/whattodo/snowmobiling)

PA Game Commission Headquarters (Harrisburg)  
1-833-PGCWILD (742-9453)  
[pa.gov/agencies/pgc](http://pa.gov/agencies/pgc)

Boat Registration/Titling Help Line  
1-866-BOATREG (262-8734)  
[pa.gov/agencies/fishandboat](http://pa.gov/agencies/fishandboat)

Boating Safety Courses  
1-888-723-4741  
[pa.gov/agencies/fishandboat/boating/safety](http://pa.gov/agencies/fishandboat/boating/safety)

Fishing Licenses & Regulations  
1-877-707-4085  
[pa.gov/services/fishandboat/apply-for-a-resident-land-owner-fishing-license](http://pa.gov/services/fishandboat/apply-for-a-resident-land-owner-fishing-license)

## SENIOR CITIZENS

Department of Aging  
717-783-1550 [pa.gov/agencies/aging](http://pa.gov/agencies/aging)

PACE/PACENET  
1-800-225-PACE (7223) [pa.gov/agencies/aging](http://pa.gov/agencies/aging)

PA MEDI (Free Medicare Counseling)  
1-800-783-7067 [pa.gov/agencies/aging](http://pa.gov/agencies/aging)

Protective Services - 24/7 Statewide  
Elder Abuse Hotline  
1-800-490-8505 [pa.gov/agencies/aging](http://pa.gov/agencies/aging)

SeniorLaw Help Line  
1-877-PASRLAW (727-7529)  
[seniorlawcenter.org](http://seniorlawcenter.org)

Property Tax/Rent Rebate Program  
1-888-222-9190 [pa.gov/agencies/revenue](http://pa.gov/agencies/revenue)

